



Overall Account Summary of Installation:

Property Address:	7 Figtree Place , Casula , 2170,
Unit :	Three (3) Phase ES - 3,
Billing Period:	03 / 06 / 2012 - 28 / 05 0 2013,
Number of Days:	363,
Starting Daily Kwh. usage for Period:	33.10 Kwh,
Last Daily Kwh.usage for period :	10.57 Kwh,
% Drop in Usage:	68 %,
Starting cost for period:	\$ 912-97,
Last Bill ;	\$ 303-63,
% Drop in Bill:	68%,

NB. The first bill was disputed because of the high amount so we will calculate from the 2<sup>nd</sup>. Bill.

Billing Period:	05 / 09 / 2012 - 28 / 05 / 2013,
Number of Days:	266,
Starting Daily Kwh,	13.38 Kwh,
Last Daily Kwh,	10.57 Kwh,
% drop in usage,	21%,



Unit size & Model #: Three (3) phase ES - 3,  
Installation Address: Figtree Place, Casula 2170.

Bill # 1,

Billing Period: 03 / 06 / 2012 - 04 / 09 / 2012,  
Number of Days: 94,  
Total Kwh. used for period: 3,111.40 Kwh,  
Daily Kwh. Usage: 33.10 Kwh,  
Cost for Period: \$ 912-97,  
Cost per day: \$ 9-71.

Bill # 2,

Billing Period: 05 / 09 / 2012 - 29 / 11 / 2012,  
Number of Days: 86,  
Total Kwh. used for period: 1,150.68 Kwh,  
Daily Kwh. Usage: 13.38 Kwh,  
Cost for Period: \$ 368-91,  
Cost per day: \$ 4-19.



Unit size & Model #, Three (3) phase ES - 3.  
Installation Address: ● Figtree Place, Casula 2170.

Bill # 3,

Billing Period: 30 / 11 / 2012 – 28 / 02 / 2013.  
Number of Days: 91,  
Total Kwh. used for period: 1,040.13 Kwh.  
Daily Kwh. Usage: 11.43 Kwh.  
Cost for Period: \$ 341.99.  
Cost per day: \$ 9.71,

Bill # 4,

Billing Period: 01 / 03 / 2013 – 28 / 05 / 2013.  
Number of Days: 89,  
Total Kwh. used for period: 940.73 Kwh.  
Daily Kwh. Usage: 10.57 Kwh.  
Cost for Period: \$ 303.63.  
Cost per day: \$ 4.41,



10280-10490  
 RON SAVAGE  
 7 FIGTREE PL  
 CASULA NSW 2170

Service Address: LOT 8 7 FIGTREE PL CASULA NSW 2170  
 Meter Read: Actual  
 National Meter Identifier (NMI): 43108280599

**Account Summary: 03 Jun 12 to 04 Sep 12**

Opening Balance	\$185.93
Payments Received - Thank You	\$185.93 CR
Balance Carried Forward	\$0.00
<b>New Charges</b>	
Total Electricity Charges incl. Discounts (see over for details)	\$912.97
<b>Total Amount Due - incl. Overdue Amount</b>	<b>\$912.97</b>
New Charges incl. GST Charges of	\$63.00

\*Payments received after the due date may incur a fee of \$11.00

Origin Energy Electricity Ltd 688 31 071 611 287

**Electricity**

Tax Invoice: 10100079636 Issued: 05 Sep 12

- Enquiries & moving address: 13 24 6  
8AM - 6PM (AEST) Mon-Fri
- Faults or emergencies, call Endeavour Energy (24hrs): 13 10 0
- Visa or MasterCard Payments: 1800 618 78  
Processing fee may apply. See website

Account No: [REDACTED]

**Total Amount Due: \$912.97**  
**Due Date\*: 24 Sep 12**

Your Current Energy Agreement is:  
 FlexiChoice

NSW Govt estimates that the Federal carbon tax and green energy schemes add about \$316 a year to the typical 7MWh household bill - see [ipart.nsw.gov.au](http://ipart.nsw.gov.au)

Average Cost Per Day:	\$9.71
Average Daily Usage:	33.70 kWh
Same Time Last Year:	N/A
<b>Indicative Greenhouse Gas (emissions) (Tonnes)</b>	
Generated This Account:	3.31
Same Time Last Year:	N/A
Saved With a Green Product:	N/A

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au)

## Payments Received - Thank You

10 Jan 13	BPAY Debit Account	\$368.95 CR
<b>Total Payments Received</b>		<b>\$368.95 CR</b>

## Other Charges &amp; Adjustments

24 Dec 12	Late Payment Fee (No GST)	\$12.00
<b>Total Other Charges &amp; Adjustments (incl. GST of \$0.00)</b>		<b>\$12.00</b>

## Electricity Usage and Service Calculation

Next Scheduled Read: 30 May 13 (+ 2 business days) Last Meter Read: 29 Nov 12

Description		Billing Period: 30 Nov 12 to 28 Feb 13			
General Domestic		(91 Days) (A = Actual, E = Estimated)			
Meter No.	Current Reading	Previous Reading	Usage kWh	Total kWh	90 Days
F182435	11456(A)	11209(A)	249	249	91
F182433	10789(A)	10580(A)	189	189	91
F182434	14070(A)	13930(A)	92	92	91
Charges			Usage kWh	Charge Rate c/kWh	Amount \$
Peak			6040	24.25	232.20
First 0.1045					62.92
Service to Property					65.12
<b>Sub-Total</b>					<b>360.24</b>
Less Discounts & Rebates					
Basic Usage Discount (7%)					25.22 CR
Dual-Fuel Usage Discount (7%)					25.22 CR
<b>Sub-Total</b>					<b>50.44 CR</b>
<b>Sub Total Electricity Charges</b>					<b>309.80</b>
GST					\$32.00
<b>Total Electricity Charges</b>					<b>\$341.80</b>

We take to the right allow you to compare your average daily electricity consumption with other households in your region.  
For more information on electricity usage and energy efficiency visit [www.energyefficiency.gov.au](http://www.energyefficiency.gov.au)

## How you Compare

Household size	1	2	3	4
Summer	12.89kWh	16.34kWh	20.29kWh	23.99kWh
Winter	15.48kWh	19.34kWh	23.44kWh	27.49kWh

## Moving Address?

For a quick and simple way to disconnect and connect electricity and/or gas at your new property (allow 3 business days notice)

- Go online at [originenergy.com.au/movers](http://originenergy.com.au/movers)
- Call us on 13 24 61  
(9am - 5pm local time Monday)

## Contacting us

For any questions or complaints relating to your account:

- Go online at [originenergy.com.au/myaccount](http://originenergy.com.au/myaccount)
- Write to us (not payments):  
Origin Energy Customer Contact Centre,  
GPO Box 1099 Adelaide, SA 5000  
Fax: 1800 242 942  
Email: [enquiry@originenergy.com.au](mailto:enquiry@originenergy.com.au)
- Call us on 13 24 61  
(9am - 5pm local time Monday)

Hot Water Replacement 24hr helpline call 1800 791 468

## Solar, Home Products &amp; Solar Billing

Solar Power, Hot Water, Heating and Cooling Products, Sales, Installation and solar billing enquiries call 1800 791 468

## Energy and Life Support rebates

You may be entitled to the NSW Government Energy or Life Support rebates. For details or to apply, please contact us on 13 24 61.

## Energy Accounts Payment Assistance

Applications for payment assistance may be made to authorized welfare groups. For details contact us on 13 24 61.

## Payment assistance

To arrange a payment extension, special payment or instalment plan or to obtain information, call us on 13 24 61.

Interpreter Service 13 14 50

خدمة الزبائن باللغة الانكليزية عبر الهاتف

Service helpline in English via video message

For help with English translation services

24 hours helpline

Don't worry, we'll take care of you when you call

We'll help you when you call

24 ساعات خدمة الزبائن عبر الفيديو


خدمة الزبائن عبر الهاتف

خدمة الزبائن عبر الهاتف

## How to pay your account

 **Direct Debit:** Register online at [originenergy.com.au/myaccount](http://originenergy.com.au/myaccount) or call 13 24 61 to arrange automatic payment of future accounts.\*

 **BPAY<sup>®</sup>:** Make this payment via internet or phone banking.\*

 **To pay by VISA or MasterCard<sup>®</sup>:** call 1800 698 799 (24 hrs, payment limits may apply)

**Mail:** Send this slip with your cheque made payable to: Origin Energy Holdings Limited Locked Bag 506 Glenelg SA 5015

**POST:** Biller Code: 2000 Ref: 100100010000 Visit any Post Office or go to [postoffice.com.au](http://postoffice.com.au)

\*Payments by this or by internet may incur a processing fee of 2.4% (incl. GST) of the total payment amount. This will be lower on your next bill. Some restrictions apply.



\*2000 1 200000010000

Barcode    QR code    Customer Reference Number

881    047323    000200005531096

## Payment Slip

Due Date (incl. charges etc)

21 Mar 13

Total Amount Due (if you're making a cash payment)

\$336.45

Total Amount Due

\$341.99



paid - via  
10/12/12  
+ 358.91  
= 710.00



CASULA NSW 2170

Service Address: [REDACTED] VICTORIA PL CASULA NSW 2170  
 Meter Read: Actual  
 National Meter Identifier (NMI): [REDACTED]

**Account Summary: 05 Sep 12 to 29 Nov 12**

Opening Balance	\$912.97
Payments Received - Thank You	\$916.50 CR
Balance Carried Forward	\$2.53 CR
<b>New Charges</b>	
Other Charges & Adjustments (see over for details)	\$12.00
Total Electricity Charges incl. Discounts (see over for details)	\$360.44
<b>Total Amount Due - incl. Overdue Amount</b>	<b>\$368.91</b>
New Charges incl. GST Charges of	\$12.77

\*Payments received after the due date may incur a fee of \$12.00

**Electricity**

Tax Invoice: N01000001585 Issued: 09 Dec 12

Enquiries & moving address 11 24 61  
24hr - 24hr Local Time (AEST)

Faults or emergencies, call Endeavour Energy (24hrs) 11 90 00

Visa or MasterCard Payments 1800 638 783  
(Processing fees may apply)

Account No: [REDACTED]

Total Amount Due: **\$368.91**

Due Date\*: **19 Dec 12**

Total Amount Due With Discount if Paid By The Due Date:	<b>\$364.91</b>
	(Pay On Time Usage Discount of \$4.00 CR)

**Your Current Energy Agreement is DailySaver**

- 12 month energy plan. Exit fees may apply during this period.

**Benefits Applied To This Account:**

- Base Usage Discount (5%)
- Dual-Fuel Usage Discount (1%)

NSW Govt estimates that the Federal carbon tax and green energy schemes add about \$310 a year to the typical 7MWh household bill - see [ipart.nsw.gov.au](http://ipart.nsw.gov.au)

Average Cost Per Day:	\$4.79
Average Daily Usage:	15.38 kWh
Same Time Last Year:	N/A
<b>Indicative Greenhouse Gas Emissions (Tonnes)</b>	
Generated This Account:	1.21
Same Time Last Year:	N/A
Saved With a Green Product:	N/A

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au)

## Payments Received - Thank You

20 Aug 12	BPAY Debit Account	\$185.95 CR
<b>Total Payments Received</b>		<b>\$185.95 CR</b>

## Electricity Usage and Service Calculation

Next Scheduled Read: 29 Nov 12 (+ 2 business days) Last Meter Read: 02 Jun 12

Description: Billing Period: 03 Jun 12 to 04 Sep 12

General Domestic: (04 Days) (A = Actual, E = Estimated)

## Usage

Meter No.	Current Reading	Previous Reading	Usage kWh	Total kWh	Days
1582435	12869(A)	12816(A)	533	1386	04
1582433	30229(A)	30199(A)	330	1360	04
1582434	3529(A)	3346(A)	183	665	04

## Charges

Usage	Usage kWh	Charge/Rate c/kWh	Amount \$
03 Jun 12 to 30 Jun 12 (28 Days) Peak			
First D-127	537	21.85	117.31
Balance 1294	589	24.79	94.10
Service to Property			15.76
01 Jul 12 to 04 Sep 12 (64 Days) Peak			
First D-1256	1266	24.25	307.08
Balance 1267	919	27.31	249.14
Service to Property			45.63
<b>Sub-Total</b>			<b>679.97</b>
<b>Sub Total Electricity Charges</b>			<b>\$679.97</b>
GST			\$83.00
<b>Total Electricity Charges</b>			<b>\$912.97</b>

The table to the right shows you to compare your average daily electricity consumption with other households in your region.  
For more information on electricity usage and energy efficiency visit [www.energywatcher.gov.au](http://www.energywatcher.gov.au)

## How you Compare

Household size	1	2	3	4
Summer	12.85kWh	16.5kWh	20.2kWh	23.9kWh
Winter	15.6kWh	19.5kWh	23.4kWh	27.6kWh

## Moving Address?

For a quick and simple way to disconnect and connect electricity and/or gas at your new property (allow 3 business days notice)

- Go online at [originenergy.com.au/movers](http://originenergy.com.au/movers)
- Call us on 13 24 61 (9am - 5PM local time Mon-Fri)

## Contacting us

For any questions or complaints relating to your account:

- Go online at [originenergy.com.au/myaccount](http://originenergy.com.au/myaccount)
- Write to us (next payment):  
Origin Energy Customer Contact Centre,  
CPO Box 1799 Adelaide, SA 5001  
Fax: 1800 243 921  
Email: [enquiry@originenergy.com.au](mailto:enquiry@originenergy.com.au)
- Call us on 13 24 61 (9am - 5PM local time Mon-Fri)

Hot Water Replacement 24hr hotline call 1300 791 468

## Sales, Home Products &amp; Solar Billing

Solar Power, Hot Water, Heating and Cooling Products. Sales, installation and solar billing enquiries call 1300 791 468.

## Energy and life Support rebates

You may be entitled to the NSW Government Energy or life Support rebates. For details or to apply please contact us on 13 24 61.

## Energy Accounts Payment Assistance

Applications for payment assistance may be made to authorised welfare groups. For details contact us on 13 24 61.

## Payment assistance

To arrange a payment extension, special payment or instalment plan or to obtain information, call us on 13 24 61.

Interpreter Service 13 24 61

خدمة الزبائن بالغة العربية 13 24 61

Service: Telephone or Interpreter services available

For urgent site or higher voltage services

Interpreter Services

Get us things done that other companies can't

Interpreting and more

Thames Valley University - you also choose whether

write me directly.

或與我們直接電話或傳真服務 -

## How to pay your account



Direct Debit Register online at [originenergy.com.au/myaccount](http://originenergy.com.au/myaccount) or call 13 24 61 to arrange automatic payment of future accounts \*



BPAY Debit 10002  
Ref: 00020005531096

BPAY® Make this payment via internet or phone banking.\*



Order Code: 41  
Ref: 00020005531096

To pay by Visa or MasterCard® call 1800 808 388 (24 hrs, payment limits may apply)



Mail Send this slip with your cheque made payable to Origin Energy Holdings Limited Locked Bag 504 (Bromwich) NSW 1811



Order Code: 244  
Ref: 00020005531096

Visit any Post Office or go to [postbillpay.com.au](http://postbillpay.com.au)

\*Payments by Visa or MasterCard® may incur a processing fee of 1.4% (incl. GST) of the bill payment amount. This will be shown on your next bill. Some exceptions apply.



1308 1 00020005531096

Tranche User Code Customer Reference Number  
881 06/022 00020005531096

## Payment Slip

Due Date (New Charges only)

24 Sep 12

Total Amount Due

\$912.97



1.17 2013  
1/10/13  
B. 216.45



XXXX-XXXX  
CASULA NSW 2170

Service Address  
Meter Read:  
National Meter  
Identifier (NMI)

Actual  
[Redacted]

Account Summary: 30 Nov 12 to 28 Feb 13

Opening Balance	\$168.31
Payments Received - Thank You	\$168.31 CR
Balance Carried Forward	\$0.00
<b>New Charges</b>	
Other Charges & Adjustments (see over for details)	\$12.00
Total Electricity Charges incl. Discounts (see over for details)	\$129.99
<b>Total Amount Due - incl. Overseas Amount</b>	<b>\$341.99</b>
New Charges incl. GST Charges of	\$30.00

\*Payments received after the due date may incur a fee of \$12.00



Electricity

Tax Invoice: 16500017145 Issued: 09 Mar 13

- Enquiries & moving address 18 24 6
- Faults or emergencies, call Endeavour Energy (24hrs) 18 90 00
- Visa or MasterCard Payments (Processing fee may apply) 1300 658 78

Account No: [Redacted]

Total Amount Due: **\$341.99**  
Due Date\*: **21 Mar 13**

Total Amount Due With Discount: **\$336.45**  
If Paid By The Due Date: (Pay On Time Usage Discount of \$5.54 CR)

Your Current Energy Agreement is: DailySaver

- 12 month energy plan. Exit fees may apply during this period.

Benefits Applied To This Account:

- Base Usage Discount (5%)
- Dual Fuel Usage Discount (1%)

NSW Govt estimates that the Federal carbon tax and green energy schemes add about \$316 a year to the typical 7MWh household bill -- see ipart.nsw.gov.au

Average Cost Per Day:	\$3.6
Average Daily Usage:	11.43 kWh
Same Time Last Year:	N/A
<b>Indicative Greenhouse Gas Emissions (Tonnes)</b>	
Generated This Account:	1.1
Same Time Last Year:	N/A
Saved With a Green Product:	N/A

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au)



## Payments Received - Thank You

12 Oct 12	BP&F Debit Account	\$200.00 CR
24 Oct 12	BP&F Debit Account	\$228.25 CR
01 Nov 12	BP&F Debit Account	\$200.00 CR
09 Nov 12	BP&F Debit Account	\$228.25 CR
<b>Total Payments Received</b>		<b>\$956.50 CR</b>

## Other Charges &amp; Adjustments

27 Sep 12	Late Payment Fee (No GST)	\$0.00
<b>Total Other Charges &amp; Adjustments (incl. GST of \$0.00)</b>		<b>\$0.00</b>

## Electricity Usage and Service Calculation

Next Scheduled Read: 28 Feb 13 (+ 1 business days) Last Meter Read: 04 Sep 12

Description		Billing Period: 05 Sep 12 to 29 Nov 12				
General Domestic		(84 Days) (A = Actual, T = Estimated)				
Usage						
Meter No.	Current Reading	Previous Reading	Usage kWh	Total kWh	Bill Days	
1582405	11205(A)	12895(A)	169	169	86	
1582403	11008(A)	10229(A)	780	780	86	
1582404	1555(A)	1529(A)	26	26	86	
Charges:			Usage kWh	Charge/Rate c/kWh	Amount	
05 Sep 12 to 04 Oct 12 (30 Days) Peak						
First D-175			401	24.25	\$97.24	
05 Oct 12 to 29 Nov 12 (56 Days) Peak						
First D-1034			730	24.25	\$177.88	
Service to Property						\$9.46
<b>Sub-Total</b>						<b>384.58</b>
Less Discounts & Rebates						
Base Usage Discount (5%)						\$19.23 CR
Dual-Fuel Usage Discount (5%)						18.12 CR
<b>Sub-Total</b>						<b>347.23 CR</b>
<b>Sub-Total Electricity Charges</b>						<b>\$327.67</b>
GST						\$32.77
<b>Total Electricity Charges</b>						<b>\$360.44</b>

The table to the right allows you to compare your average daily electricity consumption with other households in your region.

For more information on electricity usage, energy efficiency visit [www.energyadvisory.gov.au](http://www.energyadvisory.gov.au)

## How you Compare

Household size	1	2	3	4
Summer	32.85 kWh	36.58 kWh	20.24 kWh	23.91 kWh
Winter	15.44 kWh	18.34 kWh	23.44 kWh	27.45 kWh

## Moving Address?

For a quick and simple way to disconnect and connect electricity and/or gas at your new property (allow 1 business days notice)

- Go online at [originenergy.com.au/movers](http://originenergy.com.au/movers)
- Call us on 13 24 61  
24hr - 24/7 local time zone hrs

## Contacting us

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Fax: 1800 242 921  
Email: [enquiry@originenergy.com.au](mailto:enquiry@originenergy.com.au)
- Call us on 13 24 61  
24hr - 24/7 local time zone hrs

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Interpreter Service 13 24 61

خدمة الترجمة اللغوية لغات غير الإنكليزية

Service: [www.132461.com.au](http://www.132461.com.au) or [www.132461.com.au](http://www.132461.com.au)

For Inquiries visit [www.132461.com.au](http://www.132461.com.au)

132461.com.au

Call us today 24hr - 24/7 local time zone hrs

132461.com.au

Telepoint: 132461.com.au or 132461.com.au

24hr - 24/7 local time zone hrs

24hr - 24/7 local time zone hrs

## How to pay your account

**Direct Debit** Register online at [originenergy.com.au/myaccount](http://originenergy.com.au/myaccount) or call 13 24 61 to arrange automatic payment of future accounts.\*

**BP&F** Biller Code: 6000  
Ref: 100 000 100 000

BP&F Make this payment via internet or phone banking.\*

**Billers Code: 41**  
Ref: 200 000 100 000

To pay by Visa or MasterCard\* call 1800 698 761 (24 hrs, payment limits may apply).

**Mail** Send this slip with your cheque, made payable to Origin Energy Readings Limited, Locked Bag 408 Bluewater 5008 1871

**Post Office** Biller Code: 6000  
LSP Ref: 100 000 100 000  
Visit any Post Office or go to [postbillpay.com.au](http://postbillpay.com.au)  
\*Payments by Visa or MasterCard may incur a processing fee of 2.4% (incl. GST) of the bill payment amount. This will be shown on your bill. Some exemptions apply.



12088 1 240000011096

Transaction: 047122  
Bill Code: 000200001010000

## Payment Slip

Due Date (New Charges only)

19 Dec 12

Total Amount Due (Incl. of GST and fees)

\$364.91

Total Amount Due

\$368.91

&lt;067222&gt;

&lt;000200005531096&gt;

&gt;



Paid - 14/05/13  
12/05/13  
13/05/13



CASULA NSW 2170

\$2176.11

Service Address: [Redacted] CASULA NSW 2170  
Meter Read: Actual  
National Meter Identifier (NMI): [Redacted]

Account Summary: 01 Mar 13 to 28 May 13

Opening Balance	\$141.99
Payments Received - Thank You	\$136.45 CR
Pay On Time Usage Discount (incl. GST of \$0.50 CR)	\$5.54 CR
Balance Carried Forward	\$0.00
<b>New Charges</b>	
Total Electricity Charges incl. Discounts (see over for details)	\$303.63
Total Amount Due - incl. Overdue Amount	\$303.63
New Charges incl. GST Charges of	\$27.30

\*Payments received after the due date may incur a fee of \$12.00

Electricity

Tax Invoice: 130000243817 Issued: 08 Jun 13

- Enquiries & moving address (24hr) 13 24 67
- Faults or emergencies, call Endeavour Energy (24hrs) 13 10 00
- Visa or MasterCard Payments (Processing fee may apply) 1300 638 781

Account No: [Redacted]

Total Amount Due: \$303.63  
Due Date\*: 20 Jun 13

Total Amount Due With Discount If Paid By The Due Date: \$298.61 (Pay On Time Usage Discount of \$5.02 CR)

Your Current Energy Agreement is DailySaver

- 12 month energy plan. Exit fees may apply during this period.

Benefits Applied To This Account:

- Base Usage Discount (5%)
- Dual-Fuel Usage Discount (7%)

NSW Govt estimates that the Federal carbon tax and green energy schemes add about \$316 a year to the typical 7MWh household bill - see ipart.nsw.gov.au

Origin Energy Electricity 13 24 67 13 10 00 287

Average Cost Per Day:	\$3.4
Average Daily Usage:	10.57 kW
Same Time Last Year:	N/A
Indicative Greenhouse Gas Emissions (Tonnes)	
Generated This Account:	1.0
Same Time Last Year:	N/A
Saved With a Green Product:	N/A

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au)

## Payments Received - Thank You

19 Mar 11	BPAY Debt Account	\$196.45 CR
<b>Total Payments Received</b>		<b>\$196.45 CR</b>

## Electricity Usage and Service Calculation

Next Scheduled Read: 02 Sep 11 (+ 2 business days) Last Meter Read: 28 Feb 11

Description: Billing Period: 01 Mar 11 to 28 May 11  
General Domestic: (89 Days) (A = Actual, E = Estimated)

## Usage

Meter No.	Current Reading	Previous Reading	Usage kWh	Total kWh	Bill Days
1582411	19477(A)	19454(A)	23	223	89
1582411	12408(A)	11759(A)	679	679	89
1582434	1686(A)	1605(A)	19	19	89

## Charges

Peak	Usage kWh	Charge/Rate c/kWh	Amount \$
First D-TRT	941	24.21	228.19
Service to Property			61.51
<b>Sub-Total</b>			<b>289.70</b>

## Less Discounts &amp; Rebates

Base Usage Discount (5%)	14.49 CR
Dual Fuel Usage Discount (7%)	2.03 CR
<b>Sub-Total</b>	<b>16.52 CR</b>

**Sub Total Electricity Charges** **\$276.00**

GST **\$27.60**

**Total Electricity Charges** **\$303.60**

The table to the right allows you to compare your average daily electricity consumption with other households in your region. For more information on energy efficiency visit [www.energyefficiency.gov.au](http://www.energyefficiency.gov.au)

## How you Compare

Household size	1	2	3	4
Summer	11.8kWh	16.5kWh	20.2kWh	23.9kWh
Winter	10.6kWh	18.5kWh	21.4kWh	27.4kWh

## Moving Address?

For a quick and simple way to disconnect and connect electricity and/or gas at your new property (allow 3 business days notice)

- Go online at [originenergy.com.au/movers](http://originenergy.com.au/movers)
- Call us on 13 24 61 (8am - 6PM local Time Zone)

## Contacting us

For any questions or complaints relating to your account:

- Go online at [originenergy.com.au/myaccount](http://originenergy.com.au/myaccount)
- Write to us (with payment):  
Origin Energy Customer Contact Centre,  
GPO Box 1109 Adelaide, SA 5001  
Fax: 1800 242 921  
Email: [enquiry@originenergy.com.au](mailto:enquiry@originenergy.com.au)
- Call us on 13 24 61 (8am - 6PM local Time Zone)

Hot Water Replacement 24hrs hotline call 1300 791 468

## Solar, Home Products &amp; Solar Billing

Solar Power, Hot Water, Heating, Air Conditioning, Cooling Products, Sales, Installation and solar billing enquiries call 1300 791 468

## Energy and Life Support rebates

You may be entitled to the NSW Government Energy or Life Support rebates. For details or to apply, please contact us on 13 24 61.

## Energy Accounts Payment Assistance

Applications for payment assistance may be made to authorised welfare groups. For details contact us on 13 24 61.

## Payment assistance

To arrange a payment extension, special payment or instalment plan or to obtain information, call us on 13 24 61.

Interceptor Service **13 14 50**

خدمة التحويل المالية للمدفوعات الإلكترونية

Service d'interception de paiements par carte bancaire

Para pagar otros dispositivos conectados a Internet

ငွေအကူအညီစနစ်

Đón và tiếp nhận các đơn hàng của mình ngay lập tức

Intercepting payments

Технология перехвата платежей по карте (интернет)

خدمة التحويل المالية

拦截服务 拦截信用卡付款

## How to pay your account



Direct Debit: Register online at [originenergy.com.au/registeraccount](http://originenergy.com.au/registeraccount) or call 13 24 61 to arrange automatic payment of future accounts.\*



BPAY® Biller Code: 16002  
Ref: 200 200 10 096

Make this payment via internet or phone banking.\*



Biller Code: 41  
Ref: 200 200 10 096

To pay by Visa or MasterCard® call 1800 688 761 (24 hrs, payment limits may apply)



Mail: Send this slip with your cheque made payable to Origin Energy Holdings Limited Locked Bag 104 Silverwater NSW 150



Biller Code: 2004  
Ref: 100 200 10 096

Visit any Post Office or go to [postbillpay.com.au/](http://postbillpay.com.au/)

\*Payments by card or transfer and may incur a processing fee of 0.4% (over 50% of the total payment amount). This will be shown on your bill etc. Some exemptions apply.



1304 1 2000005531096

Timecode User code Customer Reference Number

091 047222 200200005531096

## Payment Slip

Due Date (new charges only)

20 Jun 11

Total Amount Due (if paid by the due date)

\$298.61

Total Amount Due

\$303.63

<067222>

<000200005531096>

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